

JAMES CITY COUNTY
CITY OF WILLIAMSBURG
YORK COUNTY

How Evacuation Decisions are Made

officials in coordination with other jurisdictions in the region. This normally involves conference calls with local and state officials as well as the National Weather Service. Computerized tracking and analysis models are also helpful in deciding if or when to evacuate. Key factors in evacuation decision-making include:

Providing enough time for people in storm surge zones and mobile homes to leave before the arrival of 39 mph winds;

The decision to evacuate is made by local officials in coordination with other jurisdictions in the region. This normally involves light hours; and

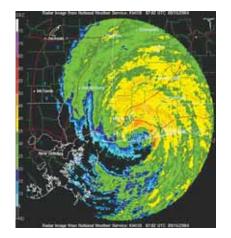
Providing the news media with enough time to warn the greatest number of people.

People have several choices for their evacuation destination. They can stay with family or friends or go to a hotel or public shelter outside the storm surge zone. Evacuation and shelter openings usually happen simultaneously.

The American Red Cross and other community-based organizations have a Web site, www. Prepare.org, to help serve seniors, children, people with disabilities and animal and pet owners. Preparedness materials are also available in English and multiple foreign languages.



Active hurricane season predicted: plan now for emergencies



Don't be fooled by last summer's slow hurricane season. Even though forecasts of an active hurricane season proved wrong, you only need to look as far back as 2005 to the devastation brought by Hurricane Katrina to see the destruction a hurricane can cause to homes and lives.

In 2003, area residents experienced firsthand the destructive forces of high winds when Isabel toppled many trees, crushing houses and other property in its path. Flooding damaged many low-lying homes, and thousands of residents lived without electric power or in some cases, running water, for days.

With these powerful lessons learned, residents are urged to prepare now to be self-sufficient for at least up to one week. This means gathering enough water, medications, food that is not refrigerated and other supplies to take care of your family and pets at your home. A battery-operated radio can be a lifeline to important emergency information during power outages. See page 2 of this insert for a handy guide to buying supplies over four weeks.

Hurricane experts predict another active Atlantic hurricane season. The National Oceanic and Atmospheric Administration (NOAA) predicts 13 to 17 named storms, with seven to 10 becoming hurricanes. Three to five of these hurricanes could become "major" hurricanes of Category 3 strength or higher. While the Atlantic hurricane season runs from June 1 through Nov. 30, peak activity occurs from August through October.

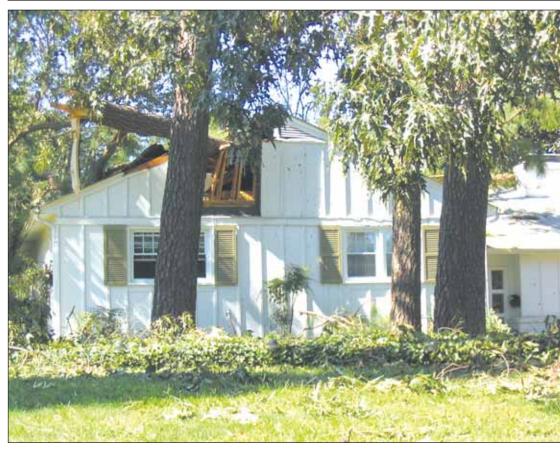
"With expectations for an active season, it is critically important that people who live in East and Gulf coastal areas as well as the Caribbean be prepared," said Bill Proenza, director of NOAA's National Hurricane Center. "Now is the time to update your hurricane plan, not when the storm is bearing down on you."

It is crucial that your family develop a preparedness plan for the hurricane season and other emergencies. In this special hurricane readiness guide, you will find out how to assemble a disaster supply kit, enact a family disaster plan and protect your family, pets and home. In addition, important emergency phone numbers are given for James City County, City of Williamsburg and York County. Be sure to keep this handy guide for future reference



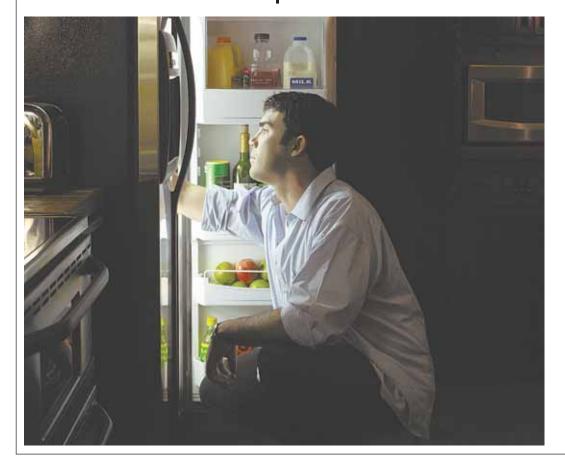
Jamestown 1607 residents were evacuated during flooding caused by Floyd.

James City County Page 2 Williamsburg Page 3 York County Page 4



Many area homes were damaged by trees and flooding.

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HURRICANE READINESS GUIDE 2007

James City County emergency information & phone numbers

Before the storm

- · Watch JCC TV48 for information.
- · Visit www.jccEgov.com.
- · Listen to local radio and TV stations.
- · Call the County's Emergency Hotline for recorded information, 875-2424.
- · Pick up a refrigerator magnet with local emergency phone numbers at County offices or call the Office of Emergency Management, 566-4315.
- · Sign up for emergency information updates at www.jccEgov.com.
- · Prepare to "shelter in place" with enough food, water, medication and other supplies to live without power for at least two weeks.
- · Locate your regional shelter. James City County and the City of Williamsburg operate a joint shelter at the James City/Williamsburg Community Center, 5301 Longhill Road, 259-4200. Others shelters may open as needed.
- · Create a personalized hurricane plan at www.OneStorm.org.

During the storm

- · Call 911 for fire and life-threatening emergencies.
- · Listen to WMBG 740 AM and the Tide 92.3 FM for regular County updates.
- · Call Dominion Virginia Power to report power outages and downed power lines, 1-888-667-3000. Power will be restored to critical infrastructure such as public works and major hospitals first, then to areas that

serve the largest number of customers.

- · Contact the Citizen Inquiry Line after the County's Emergency Operations Center is activated, 566-4315.
- · Contact the Virginia Department of Emergency Management's Public Inquiry Center for citizen calls during an emergency, 1-866-880-4288.

After the storm

Read local newspapers for daily updates.

- · Watch JCC TV48.
- · Visit www.jccEgov.com.

Should I evacuate?

James City County Emergency Management will recommend, or in some circumstances, mandate evacuation of certain areas. For your safety, you should evacuate as early as possible. At the height of a storm, public safety personnel may not be available to help you leave.

Special needs assistance

Prepare ahead by signing up with Heads Up, 564-2144, James City County's assistance program for residents with special needs such as hearing impaired or wheelchair bound. The confidential database system is activated should emergency personnel need to respond to a medical emergency at your address or during a county-wide disaster.

Public shelter information

The James City/Williamsburg Community Center, 5301 Longhill Road, is the County's public shelter during an emergency. Other shelters may open as needed. Check your local information sources to find out when the shelter will open. Pets are not allowed at public shelters. Bring clothing, personal hygiene items, medicines, activities for children, bedding, baby formula and other essential infant supplies.

Drinking water

The Health Department, James City Service Authority, or Newport News Waterworks will notify residents and the County if public water supplies are determined unsafe and precautions are necessary.

Generally, residents living in the Grove and Kingsmill areas receive their water from Newport News Waterworks. Check your water bill to verify who supplies your water.

How can I help my neighbors?

Neighborhood Connections, 259-5422, and the County Office of Emergency Management, 566-4315, can help your neighborhood create an emergency plan that includes tips on neighborhood surveys, needs assessments, and setting up successful phone trees. Citizens may also sign up for training with the Community Emergency Response Team (CERT). For more details, call the CERT Coordinator's office at 253-0574. When the power goes out, communications and County services are limited. Neighborhood Connections is a vital part of emergency support.

Useful phone numbers

JCC Emergency Hotline 875-2424 JCC Emergency Management 566-4315 Dominion VA Power 1-888-667-3000 Water/Sewer (7 a.m. - 3:30 p.m.) 229-7421, (after hours) 566-0112 Citizen Inquiry (after EOC activation) 566-4315 VDOT 1-800-367-7623

Virginia Natural Gas 1-877-572-3342

Emergency Shelter FACTS

Many shelters in Virginia operate under a system developed by the American Red Cross. Shelter staffing can include any combination of municipal, social services and school employees with Red Cross volunteers.

Facts about emergency public shelters:

They provide emergency, short-term shelter to the public. Shelters outside the storm surge and flood zones meet state building codes and provide a safer place for people who must leave hazardous areas. All shelters in the path of a hurricane are subject to high winds.

Public shelters may be called refuge centers (no services and located on barrier islands or near evacuation routes), host shelters (inland) or impact shelters (in the storm's path).

Emergency shelters may not be able to provide adequate supplies of food, water and bedding, so individuals coming to shelters should bring the following items to support their stay:

Pillows, blankets, sleeping bags or air mattresses Extra clothing, shoes, eyeglasses, etc.

Folding chairs, lawn chairs or cots

Personal hygiene supplies

Flashlights and batteries

Quiet games, books and favorite toys

Important papers

Prescription medications

Pets are not allowed in public shelters. Consider options that include kennels or an animal shelter. Only service animals can stay with their owner in the shelter.

Emergency shelters operate under Red Cross guidelines and provide basic first aid only. Individuals receiving home health care should consult their physician or home health provider concerning plans for health care needs and possible evacuation during an emergency.

In major hurricanes, inland host shelters will be available in central and western Virginia.

Each locality has a list of facilities (often public schools) that may be used as emergency shelters. In the event of a hurricane, however, some of these facilities may be in the path of the storm or at risk of flooding. When a hurricane is threatening Virginia, turn to your local radio or TV station for listings. You will hear where these shelters are located and when they will

When to Stay at Home

One of the most important decisions you will have to make is whether to evacuate. If a hurricane threatens, stay tuned to local radio or TV, and if you are asked to evacuate, you should do so without delay. Unless you live in a coastal or low-lying area, an area that floods frequently, or in manufactured housing, it is unlikely that officials will ask you to evacuate. That means that it is important for you and your family to have a plan that makes you as safe as possible in your home.

Everyone in coastal Virginia is at some level of risk for storm surge or flooding. This means everyone needs to prepare, even if your home is reasonably safe and outside flood zones. An innovative idea for hurricane preparedness is the safe room. The concept comes from the tornado-prone regions of the Midwest where residents learn to identify a central area in a structure away from windows and doors and on the first floor. Bathrooms, central hallway closets, or areas under stairwells provide the best locations for protection. During hurricanes, families move into these areas with their disaster supply kit, flashlights and portable radio or NOAA Weather Radio and stay there through the peak of the storm. This area not only provides protection from the wind, but also from tornadoes associated with hurricanes.

Assemble All-Hazards Kit in 4 Easy Steps

Preparedness is the key to survival in any disaster, including hurricanes and terrorism, and having a family disaster supply kit handy can aid in recovery. The following sample shopping list should help you to assemble the basic items for a family disaster supply kit over four weeks in four easy shopping trips. Purchase enough supplies to last at least two weeks so that you will be prepared in the event of a long-term emergency.

WEEK ONE Hardware Store:

· Containers to hold disaster supply kit (large plastic tub with lid, backpack, etc.)

- · Flashlights
- · 1 Portable Tool Kit
- · 1 Roll of Duct Tape
- · 1 Utility Knife · 1 Tarp (to cover a leaky roof if necessary)
- · 1 Battery Operated Radio
- · Batteries for Flashlights and Radio

Purchase or gather from existing household supply:

- · 1 Blanket / Pillow or Sleeping Bag for Each Member of Household
- ·Towels
- · Books or Games for Entertainment
- · 1 Local Road Map
- · 1 Set of Extra Clothing and Shoes for Each Member of Household.

WEEK TWO Grocery Store:

Cans of Meat for Each Member of Household (i.e., tuna, chicken, corned beef)

- · Cans of Vegetables for Each Member of Household.
- · Cans of Fruit for Each Member of Household. · 1 Box of Heavy-Duty Garbage Bags with Ties
- · 1 Manual Can Opener

WEEK THREE Drug Store:

- · 1 Toothbrush for Each Member of Household
- · 1 Large Tube of Toothpaste
- · 1 Bottle each of Necessary Over-The-Counter and Prescription Medications
- · 1 Box of Sanitary Wipes or Liquid Hand Sanitizer
- 1 Package of Sanitary Napkins or Tampons
- · 1 Bottle of Shampoo
- · 1 Family Size First Aid Kit

WEEK FOUR Grocery Store:

- · Containers/Boxes of Quick Energy Snacks (granola bars, nuts, raisins, trail mix)
- · 1 Jar of Peanut Butter
- · Large Cans of Juice (Not concentrate)
- · 1 Package of Assorted Plastic Utensils
- · 2 Rolls of Paper Towels

If needed:

Purchase extra items for pets (carriers, food, leashes. toys, etc.)

Purchase extra items for children (baby food, formula, diapers, coloring books, etc.) Purchase extra items for elderly or special needs family

members (hearing aid batteries, medications, special food, etc.)

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Monday - Saturday, 7:30 am - 8 pm; Sunday, 9 am - 5 pm

2098 Nickerson Boulevard, Hampton

Don't Be Caught in the Dark

HURRICANE READINESS GUIDE 2007

City of Williamsburg emergency information & phone numbers

For Information Before the Storm

- · Access the City's website: www.williamsburgva.gov. Click on "Emergency Preparedness."
- · Watch WMSBG Channel 48 for City of Williamsburg bulletins.
- · Watch televised weather advisory channels to track storm.
- · Call 220-6161, the City's Human Services Department, for special needs assistance.
- Call 221-4000 or access website (www.wm.edu) for information regarding the College of William and Mary, and call 229-1000 or access website (www.cwf.org) regarding Colonial Williamsburg Foundation.

Other Useful Emergency Preparedness Websites

- · American Red Cross: www.redcross.org
- · Virginia Department of Emergency Management: www.vdes.state.va.us
- · Virginia Department of Health: www.vdh.state.va.us
- · Federal Emergency Management Agency: www.fema.gov
- · U.S. Department of Homeland Security: www.ready.gov

Actions to Take Before the Storm

- · Prepare to <u>"shelter in place"</u> with provisions enough to live without power, public drinking water, and other public services for at least a week.
- Locate your regional shelter. The City of Williamsburg operates a shelter at the Quarterpath Recreation Center, 202 Quarterpath Road, 259-3760. Call 259-7200 for information.
- · Learn your evacuation routes. The City of Williamsburg is a host jurisdiction during an evacuation of coastal areas. If citizens need to evacuate, Interstate 64 and Route 60 West are the primary routes to leave the City.
- Know your Neighborhood Response Team (NRT). NRTs are trained citizen volunteers in your neighborhood who assist City officials during emergencies. For more information, contact Human Services Director Peter Walentisch at 220-6161.

During the Storm

- · Call 911 for Police, Fire, or Emergency Medical
- · Listen to WMBG 740AM for local information during power outages.
- · To contact the City's Emergency Operations Center (EOC) call 259-7200.

After the Storm

- · Read the Virginia Gazette or Daily Press for daily
- · Call the City Emergency Operations Center at 259-7200 to report disaster conditions needing City
- · Watch City Channel WMSBG 48 and/or access the City website at www.williamsburgva.gov when power is available.

Useful Phone Numbers:

Police non-emergency: 220-2331 Fire non-emergency: 220-6220

Public Works: 220-6140 (After hours 220-6196) Building Inspection/Code Compliance: 220-6254

City Manager's Office: 220-6100 **Dominion VA Power: 1-888-667-3000** Virginia Natural Gas: 1-877-572-3342 **Cox Communications: 1-757-224-1111 Verizon Telephone: 1-800-275-2355 Cavalier Telephone: 1-800-683-3944**

2007 Hurricane **Names**

Andrea Barry Chantal Dean Erin **Felix Gabrielle**

Humberto Ingrid Jerry Karen Lorenzo Melissa

Noel

Olga Pablo Rebekah **Sebastien Tanya** Van Wendy



Tropical Depression Ernesto caused flooding and high winds this past September.

Preparing pets for evacuation

The best way to protect your family from the effects of a disaster is to have a disaster plan. If you are a pet owner, that plan must include your pets. Being prepared can save their lives.

If you must evacuate, make sure you find a safe shelter for your pets. Pets left behind can become injured, lost or ill. prepare now for the day when you and your pets may have to leave your home.

(This list was modified from the Humane Society of the United States in cooperation with the American Red Cross.)

Before the Disaster

Don't forget your pet when preparing a family disaster plan. Assemble a portable pet disaster supplies kit. Keep items in an accessible place and store them in sturdy containers that can be easily carried. Your pet disaster supplies kit should include:

- · Medications, immunization records and a first aid kit.
- · Sturdy leashes, muzzles, harnesses, carriers or cages to transport pets safely.
- · Current photos of your pets in case they get lost.
- · Food, drinking water, bowls, cat litter/pan and can opener.
- · Information on feeding schedules, medical conditions, behavior problems and the

name and number of your veterinarian. · Pet beds and toys, if easily trans-

Have a Safe Place To Take Your Pets

- · Disaster shelters cannot accept pets because of health and safety regulations and other considerations. The only animals allowed in shelters are service animals that assist people with disabilities. Research your sheltering options before a disaster strikes.
- · Contact hotels and motels outside your immediate area to check policies on accepting pets.
- · Ask friends, relatives or others outside your area whether they could shelter vour animals in an emergency.
- · Prepare a list of animal shelters, boarding facilities and veterinarians who could shelter animals in an emergency.

Know What To Do As a Disaster Approaches

- Call ahead to confirm emergency shelter arrangements for you and your pets.
- · Check to be sure your pet disaster supplies are ready to take at a moment's notice.
- Bring all pets into the house so you won't have to search for them if you have to leave in a hurry.
- · Make sure all dogs and cats are wearing collars and up-to-date identification tags.

After the Disaster

· Walk pets on a leash until they

become re-oriented to their home -often familiar scents and landmarks may be altered and pets could easily be confused and become lost. Also, downed power lines and debris can all pose a threat for animals after a disaster.

If pets cannot be found after a disaster, contact the local animal control office to find out where lost animals can be reclaimed. Bring along a picture of your pet if possible.

After a disaster, animals can become aggressive or defensive - monitor their behavior.

For more information, contact the **VDEM Public Affairs Office at** (804) 897-6510 or by mail: **Virginia Department of Emergency**

Management **Public Affairs Office** 10501 Trade Court Richmond, VA 23236

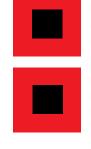
What to Do in an **Evacuation**

In an Evacuation:

- 1. Listen to your battery-powered radio and follow the instructions of local emergency officials.
- 2. Wear protective clothing and sturdy shoes.
- 3. Take your disaster supplies kit.
- 4. Listen to your battery-powered radio or car radio and use travel routes specified by local authorities - don't use shortcuts because certain areas may be impassable or dangerous.
- 5. If you do not own a vehicle or drive, learn what your community's arrangements are for those without private transportation.

Do You Know Where To Turn To When You Need

Emergency Information?







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HURRICANE

York County emergency information and phone numbers

Before the storm

Preparedness Information:

Visit York County's Web site, www.yorkcounty.gov/fls/em

Locate your Neighborhood Fire Station:

Visit www.yorkcounty.gov/fls/fres/home.htm

Determine if your property is in a flood zone:

See www.regis.state.va.us/york/pub/index

Evacuation Map:

See www.virginiadot.org/comtravel/hurricane-evac-default.asp

Shelter:

Grafton Middle School is primary and supplemented by other schools as needed. Grafton Middle School is located at 403 Grafton Drive, off Route 17 and behind Fire Station 1. Questions? Call 890-3600.

Response and Recovery

Listen to radio station WXGM 99.1 FM for evacuation advisories.

<u>Call 911</u> for life-threatening emergencies

Call 1-888-667-3000 to report power outage and/or downed wires.

<u>Call 890-3621</u> to report downed trees or damage to structure without hazards or injuries.

For disaster services information in order of priority:

Listen to battery operated radio, tune to WXGM 99.1 FM.

Go to your neighborhood Fire Station.

<u>Call 890-3300</u>.

Interstate 64 lane reversal

The direction of traffic on I-64 will only be reversed when ordered by the governor in advance of a storm or other event that threatens the citizens of Hampton Roads.

In a lane reversal, the eastbound lanes of I-64 will be used to carry additional traffic westbound so that all vehicles on the highway are headed toward Richmond. A standard evacuation issued by a city or county does not reverse traffic on Interstate 64.

In a Category 3 to Category 5 hurricane, the governor might issue a traffic direction reversal order for I-64 to evacuate citizens more efficiently.

The direction of traffic on I-64 will only be reversed in the most extreme conditions.

Plans call for an I-64 reversal to begin on the Norfolk side of the Hampton Roads Bridge-Tunnel and end at the Interstate 295 interchange in Richmond. For more information, see www.vdot.virginia.gov.

Hurricane scale ratings

Hurricanes are rated on the Saffir-Simpson Hurricane Scale based on the storm's intensity. This 1 to 5 rating scale estimates potential property damage. Hurricanes reaching Category 3 and higher are considered major hurricanes because of potential for loss of life and damage, though Category 1 and 2 storms are still very dangerous and should not be taken lightly.

Category 4

Category 5

· Winds of 131 to 155 mph

· Potential for extreme damage

· Winds greater than 155 mph

· Potential for catastrophic damage.

Category 1

- · Winds of 74 to 95 mph
- Potential for minimal damage

Category 2

- · Winds of 96 to 110 mph
- · Potential for moderate damage

Category 3

- · Winds of 111 to 130 mph
- · Potential for extensive damage

The flooding and high winds associated with hurricanes may also disrupt the distribution of gasoline, kerosene, diesel fuel, fuel oils, propane and other petroleum products. This disruption could cause major problems for organizations and businesses that rely on such supplies. Additionally, such a disruption could affect backup power generation.

Protect your home against winds

During a hurricane, homes may be damaged or destroyed by high winds and high waves. Debris can break windows and doors, allowing high winds inside the home.

Now is the time to prune trees and shrubs. Check to make sure insurance coverage is adequate. Collect all important papers and keep in waterproof container. In addition, take During the hurricane: pictures of home and possessions and keep with papers. Everyone living in a mobile home or home of similar construction, and flood zones should prepare to evacuate. Others should prepare to shelter in place or evacuate before an evacuation advisory is given.

If sheltering in place, here are some tips.

Just before the hurricane:

- ✓ Listen to battery powered radio or TV for information. ✓ Secure your home, close storm shutters, and secure outdoor objects or bring them indoors.
- ✓ Turn off utilities if instructed to do so. Otherwise, turn the refrigerator thermostat to its coldest setting and keep its doors closed.

- ✓ Turn off propane tanks.
- ✓ Avoid using the phone, except for serious emergencies. ✓ Ensure a supply of water for sanitary purposes such as cleaning and flushing toilets. Fill the bathtub and other large containers with water.

- ✓ Go to your wind-safe room and take disaster supply kit with flash lights and battery powered radio.
- ✓ Stay indoors during the hurricane and away from windows and glass doors.
- ✓ Close all interior doors. Secure and brace external
- ✓ Keep curtains and blinds closed. Do not be fooled if there is a lull; it could be the eye of the storm - winds will pick up again.
- ✓ Take refuge in a small interior room, closet, or hallway on the lowest level.
- ✓ Lie on the floor under a table or another sturdy object. For more information, see www.fema.gov.

Know the difference...

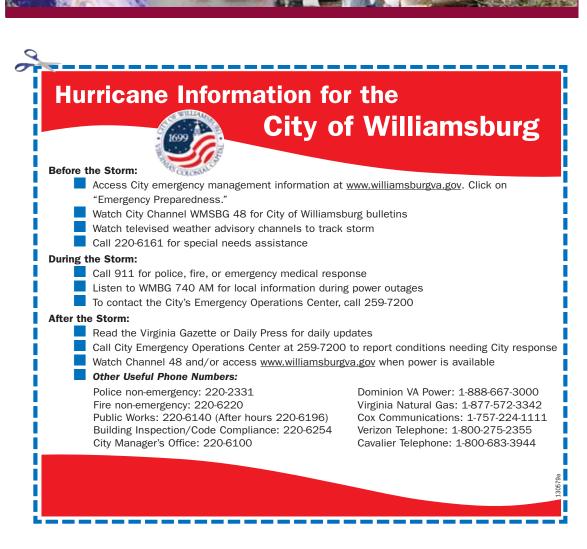
Watch:

Hurricane conditions are possible in the specified area of the watch, usually within 36 hours.

Warning:

Hurricane conditions are expected in the specified area of the warning, usually within 24 hours.

James City County... Ready when you're not. **Look for the latest emergency information:** www.jccEgov.com **Emergency Hotline, 875-2424 Local Government Channel JCC TV48** Local TV and radio stations, including WMBG AM740 and the Tide 92.3FM **Local newspapers** Prepare for 3 days minimum; 7 days is best.



VIRGINIA HURRICANE PREPAREDNESS 2007 IT COULD HAPPEN

York County **Encourages Community - Wide Preparedness**

During a hurricane anticipate:

- Damage to your property
- ·Loss of power and telephone
- Interruption in government services
- Interruption in retail business Plan and Prepare:
- Know your risks
- •Develop a plan according to your risks and possible impact
- •Assemble and maintain disaster supplies as a kit
- Stay Informed

Visit www.yorkcounty.gov/fls;

www.ReadyVirginia.gov; www.vaemergency.com; www.fema.gov

For Additional Preparedness Information Call 757-890-3600



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Hurricane Cleanup Tips for Removing Trees

- Can you do it yourself, SAFELY? (Consider personal safety, power lines, your knowledge of chainsaws, and your home)
- Use caution with suspended weight (Trees are extremely heavy, unpredictable, and using a ladder can get you hurt)
- Can you live with the mess for a while? (How critical is the cleanup? Prices are much better a month or so after the storm) • If you feel the price is too high then it probably is (get a second estimate, preferably from a local; free markets always prevail)
- Get a written detailed estimate that describes exactly what will be done (don't get the tree off the house but left in your yard)
- Deposits, if necessary at all, should be no more than 10% of the job and not more than you can lose • WAIT: high pressure contracts usually are more concerned with their wallet and not with helping you
- What skills and appropriate equipment does the contractor have? Was he an arborist or a landscaper before the storm?
- Dan Has Extensive Hurricane Cleanup Experience From Storms Isabel, Katrina & Rita